

## Training Links

1. I am used to having just voicemail. Tell me what Mobile Manager does.  
<http://makejustonecall.net/overview.html>
2. How do I direct calls to wherever I am so that I can take calls live? \*\*\*  
[http://makejustonecall.net/step2\\_calls.html#directing](http://makejustonecall.net/step2_calls.html#directing)
3. I have an iPhone. Is there information on an app for this? \*\*\*  
[http://www.makejustonecall.com/mobile\\_device\\_flyer.pdf](http://www.makejustonecall.com/mobile_device_flyer.pdf)
4. How do I get this app? \*\*\*  
<http://itunes.apple.com/us/app/accessline-mobile/id428555073?mt=8&ls=1>
5. Is there a user guide for the iPhone app? \*\*\*  
<http://www.makejustonecall.com/AccessLineMobileUsersGuide.pdf>
6. How do I record greetings, and what do I say? \*\*\*  
[http://makejustonecall.net/step3\\_announce.html](http://makejustonecall.net/step3_announce.html)
7. How do I do everything I need to do with voicemail?  
[http://makejustonecall.net/step2\\_voicemail.html](http://makejustonecall.net/step2_voicemail.html)
8. Group mail (broadcast messaging) is a big part of our office. How do I do it?  
[http://makejustonecall.net/step2\\_voicemail.html#group](http://makejustonecall.net/step2_voicemail.html#group)
9. How does the faxing work? \*\*\*  
[http://www.makejustonecall.net/step2\\_fax.html](http://www.makejustonecall.net/step2_fax.html)
10. How do I get faxes and voicemail in my e-mail? (This is done by setting up notification) \*\*\*  
[http://www.makejustonecall.net/step2\\_notification.html](http://www.makejustonecall.net/step2_notification.html)
11. How can I send a fax from my computer? What is fax upload, and how does it work? \*\*\*  
[http://www.makejustonecall.net/fax\\_upload.html](http://www.makejustonecall.net/fax_upload.html)
12. How do I make sure I have just one place to look for voicemail?  
[http://www.makejustonecall.net/step4\\_voicemail.html](http://www.makejustonecall.net/step4_voicemail.html)
13. How can I reduce my cell phone costs?  
[http://www.makejustonecall.net/step4\\_mastering.html#cutting](http://www.makejustonecall.net/step4_mastering.html#cutting)
14. How do I load voicemail and faxes into a transaction folder to give my client on closing?  
Save Faxes  
[http://makejustonecall.net/step2\\_fax.html](http://makejustonecall.net/step2_fax.html)  
Save Voicemail  
[http://makejustonecall.net/step4\\_file.html#harddrive](http://makejustonecall.net/step4_file.html#harddrive)